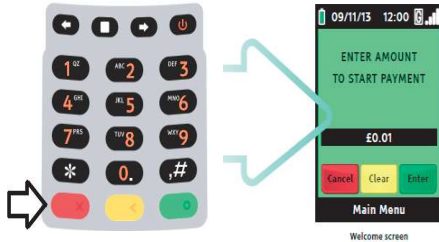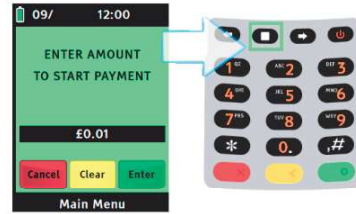# Spire Software Upgrade instructions

To complete a software upgrade on your terminal, please follow the simple steps below
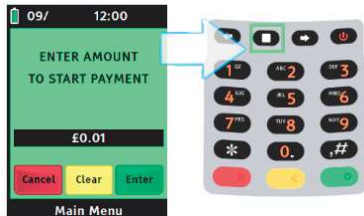
1 Press the red cancel button at the bottom of the key-pad to access the 'Enter amount' screen
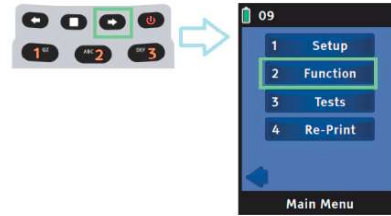

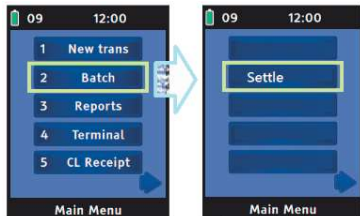**5** Press the Main Menu button (square button below the terminal screen)

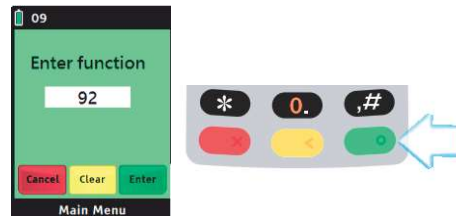**2** Press the Main Menu button (square button below the terminal screen)

6 Press right arrow (underneath the screen) and select 'Function'

3 Select 'Batch' followed by 'Settle/end of day'

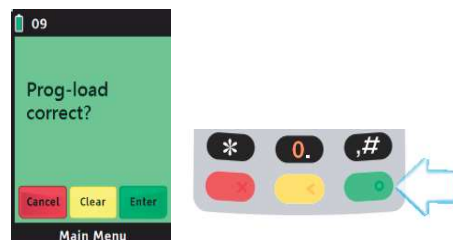**7** Type in 92 and press the green Enter' button.

4 Type in '4-digit password' (the default – '0000') and press green enter button. The terminal will now connect to the Acquirer.

Once finished the terminal will print out a receipt and is now ready to complete the software upgrade

8 Type in '4-digit password' (the default – '0000') and press green enter button. Press the green 'Enter' button accept 'Prog.-Load. correct? ' message:

The terminal will now connect to the Spire Terminal Management system to complete an update. On your screen you should see the message, download in progress and a % counter. Once the upgrade reaches 100% the terminal will automatically restart back to the 'Enter Amount' screen and print a successful upgrade receipt.

For further support please contact your technical helpdesk.